

NMMST Admission, Tickets and Fees Policy

The museum is an Independent Charitable Trust and admission ticket sales are a vital source of operational income. This document clearly and concisely details our admission, tickets and fees policy. Staff and visitors should refer to this document for clarification relating to admission, tickets and fees.

Admission

Access to the Museum current exhibitions, tours and colliery is subject to the possession of a valid admission receipt.

A valid admission receipt includes the date, number and type of tickets purchased.

Admission receipt can be purchased at Museum front desk or Gift Shop.

Admission receipts cannot be transferred, refunded or exchanged.

Visitors who cannot produce a valid receipt ticket will be asked to purchase one from the Museum front desk or Gift Shop.

Audio tours and Guided tours include entry into the Exhibition Galleries.

Exhibition Gallery tickets can only be used for the galleries. Visitors who would like to tour the rest of the colliery, are required to pay the difference in ticket prices.

Group admission is subject to the terms of the group reservation.

The Museum may restrict access to, or close, any of its property without advance notice at any time.

Select programmes and events require the purchase of a ticket or a reservation in addition to, or instead of, an admission ticket.

Visitors who seek free admission due to but not limited to the following: the press, educational or promotional purposes, should contact the museum in advance and gain written approval by the relevant member of Management.

The museum does not offer reduced rates or speciality rates for any purposes not listed in this policy.

Tickets

Adult

Aged 27-59 years

Concession

Seniors (60+), Students, Unemployed, Disabled, Young People (18-26 and under), Ex-miners
Photo id is required for all concession entry

Child

8-16 years old

Free entry

7 and under* (up to 2 free with a paying adult, additional children will be charged £1 each)

One Carer, per disabled visitor is admitted free of charge, on request

Friends of the National Mining Museum Scotland

NMMS Corporate Members with a valid pass

Museum Association members

Association of Independent Museums (AIM) members

Association of Scottish Visitor Attractions (ASVA)

Edinburgh Pass

Coach Bus drivers travelling on the day with a Group who has booked a tour

Group bookings

£1 discount is applied to the ticket price, when booking 12 or more. Please see our group booking policy for additional information.

Evening bookings (out-with opening hours)

Admission ticket, plus £50 per tour guide based on a minimum of 15 people. There is a maximum of 25 people per tour. Groups larger than 25 will be required to book 2 guides.

Discount and offers

The following visitors, with valid documents, receive the offer of 2 tickets for the price of 1 ticket (the highest price ticket will be used for the offer):

- Historic Scotland
- Caravan Club
- The AA
- Bus Tour tickets (City Sightseeing / Mac Tours / The Majestic Tour)

Young Archaeologists Club, free entry to YAC members when accompanied by a paying adult

50% discount for up to 2 people visiting with a member of Staff or Volunteer

Border Events – 20% off admission ticket

Donation admissions

Rate is charged at the standard ticket. Gift Aid is an income tax relief designed to benefit charities.

If you are a UK taxpayer, Gift Aid increases the value of your charity donations by 25%, because the museum can reclaim the basic rate of tax on your gift – at no extra cost to you.

Admission Fees

Fee

Fee changes will generally go into effect on 1 April of each year, however the museum reserves the right to change our admission at any time without notice.

Changes in admission fees will not affect groups that have pre-booked prior to the change.

Our admission fees increase annually usually between 2-5% in keeping, but not directly correlated, with inflation.

Fee Display

We display our admission fees on our website and on the museum premises (car park and front desk).

We do not advertise our museum admission fees on social media, in brochures, or on general promotional materials.

We will not honour outdated admission fee information listed on third party websites.